

Identity Theft - Important Numbers

by the Consumer Law Project for Elders

Consumer Law Project for Elders: 1-800-296-1467 Provides FREE LEGAL ASSISTANCE to seniors 60 and older with consumer problems, including Identity Theft. Hotline open on 9:00 a.m. to 5:00 p.m. Monday through Friday.

The **Federal Trade Commission (FTC)**: The FTC's Identity Theft Hotline provides information about Identity Theft: 1-877-438-4338

To Report Identity Theft:

1. Call/write the fraud departments of the 3 major credit reporting agencies:

Equifax
PO Box 740241
Atlanta, Georgia 30374-0241
1-800-525-6285

Experian
PO Box 9532
Allen, TX 75013
1-888-397-3742

TransUnion
Fraud Victim Assistance Division
PO Box 6790
Fullerton, CA 92634-6790
1-800-680-7289

2. Call the Customer Service Fraud Unit of each creditor (i.e. bank, credit card company) for any account you think may be affected by Identity Theft.
3. File a report with your local police.
4. Notify the Social Security Administration Fraud Line if you believe your Social Security number is being used fraudulently. 1-800-269-0271
5. Cancel and obtain new bank accounts, drivers license, phone and utility accounts as necessary.

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A project of Connecticut Legal Services, Inc.

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Actions You Can Take To Protect Your Personal Information

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1. Remove your name from mail lists.

To do so write to:

Direct Marketing Association
Mail Preference Services
Preference Service Manager
1120 Avenue of the Americas
New York, NY 10036-6700

2. Remove your name from phone lists.

To do so write to:

Direct Marketing Association
Telephone Preference Services
Preference Service Manager
1120 Avenue of the Americas
New York, NY 10036-6700

3. Put your name on the State and Federal "Do Not Call" lists.

To do so call:

Connecticut: 1-800-842-2649
National Registry: 1-888-382-1222

4. Remove your name from pre-screened credit offers.

To do so contact the 3 national credit reporting agencies:

Equifax:

Call 1-800-685-1111 or write to PO Box 740241, Atlanta, Georgia 30374-0241

Experian:

Call 1-888-397-3742 or write to PO Box 2104 Allen, TX 75013

TransUnion:

Call 1-800-916-8800 or write to PO Box 1000, Chester, PA 19022

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